# Isabella Zuluaga

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# **EDUCATION**

#### **Clemson University**

Bachelor of Science in Financial Management and Marketing Minors in Accounting and French Studies

# WORK EXPERIENCE

## **Clemson Campus Recreations**

Welcome Center Assistant

- Provided exceptional customer service to gym members and visitors by promptly addressing inquiries, providing facility tours, and assisting with membership registrations, contributing to a welcoming and positive environment.
- Collaborated with fitness instructors and staff to coordinate class schedules, promotional events, and membership initiatives.

## **Texas Roadhouse**

Server & Trainer

- Sold approximately \$1,000 worth of food and beverages per night (3 nights a week).
- Provided excellent wait service to multiple tables in a high-pace, turbulent environment through extensive menu and beverage knowledge.

#### **Starbucks Coffee Company**

Barista & Barista Trainer

- Facilitated comprehensive barista training programs and schedules for new hires, ensuring a smooth onboarding process through extensive mentorship.
- Demonstrated strong product knowledge, effective communication with customers, and adaptability in a fast-paced environment.
- Prepared high-quality beverages at a rapid, efficient speed, consistently adhering to company standards, ensuring an exceptional customer experience.

## CAMPUS INVOLVEMENT

#### Association of Latino Professionals for America

• Actively participated in networking events, workshops, and community service initiatives as a member of the Association of Latino Professionals for America (ALPFA), fostering professional growth, cultural awareness, and collaboration within the Latino community.

## **Clemson Marketing Association**

- Collaborated with fellow members to organize and execute marketing events, philanthropy strategies, and campaigns.
- Engaged in diverse marketing projects and initiatives, leveraging networking opportunities, attending professional development workshops, and collaborating with peers to enhance marketing skills and gain practical industry insights.

# **Clemson Real Estate Club**

CREW Liaison

- Networked with real estate professionals, alums, and guest speakers at club events, to expand personal and professional connections within the industry.
- Facilitated communication and collaboration between the Commercial Real Estate Women (CREW) organization and the real
  estate club, organizing networking events, guest speaker sessions, and industry-related workshops to enhance members'
  understanding of opportunities and trends in this sector.

#### AWARDS

## Clemson University President's List

• Awarded to students who earned a 4.0 GPA in the Fall 2023 semester.

## Partner of the Quarter Award

• Out of 30 baristas in store, one was chosen for the quarterly period that recognizes partners who demonstrate exceptional performance, positive attitude, and exemplify the company's values.

Clemson, SC August 2023 – May 2027 GPA: 4.0

January 2024 - Present

August 2023 - Present

January 2024 – Present ampaigns.

January 2024 - Present

August 2023 - Present

December 2023

July 2022

Fort Mill, SC August 2021 - Seasonal

Clemson, SC

Anderson, SC